Emergency Community Resilience

***Insert group name here***

Plan

**If anyone is in immediate danger call 999**

**We are affiliated to ???? Community Council / We are an Independent Emergency Community Resilience Group (delete as appropriate)**

**Population covered????**

A screenshot of a cell phone

Description automatically generated

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**Amendments to Plan**

**(Please inform the Community Resilience Officer/ your local Ward Officer)**

|  |  |  |  |
| --- | --- | --- | --- |
| **Name** | **Page**  **Number** | **Reason for amendment** | **Date** |
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**Neighbouring Emergency Community Resilience Groups**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Name of Group** | **Location (Incl. distance)** | **Contact Details - Chair** | **Contact Details - Deputy** | **Email Address** | **Mutual Aid Agreement?** |
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**Emergency Community Resilience Group**

The Emergency Community Resilience Group plans and co-ordinates the support to the community alongside the responding agencies to ensure that vulnerable people are supported and to promote self-help to householders. They are also responsible for keeping the plan updated.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Role** | **Name** | **Email** | **Mobile** | **Address & Postcode** |
| Coordinator |  |  |  |  |
| Deputy |  |  |  |  |
| Team Member |  |  |  |  |
| Team Member |  |  |  |  |
| Team Member |  |  |  |  |
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| Team Member |  |  |  |  |
| Team Member |  |  |  |  |

**Emergency Community Resilience Volunteers**

(Not permanent Team Members but willing to assist in an emergency when extra resources are required)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Role** | **Name** | **Email** | **Mobile** | **Address & Postcode** |
| Volunteer |  |  |  |  |
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| Volunteer |  |  |  |  |

**Main Community Facility**

(this can be duplicated if required for more than one facility)

Please use this template to fully populate what specific assets the facility contains including a floor plan with room sizes. You can obtain this from your Ward Officer.

|  |  |  |
| --- | --- | --- |
| **Asset** | **Information** | **Contact Person/**  **Information** |
| **Community Hall** (Location incl. What3Words) |  | Keyholder Information/Access |
| **Accessibility**  (Wheelchair/hearing loop) |  |  |
| **Floorplan** (Include room sizes) |  |  |
| **Capacity** |  |  |
| **Access/Egress** (Multiple routes) |  |  |
| **Wi-Fi** |  |  |
| **Computer(s)** |  |  |
| **Printing facility** |  |  |
| **Medical/First Aid** |  |  |
| **Kitchen** |  |  |
| **Toilet** |  |  |
| **Heating** |  |  |
| **Lighting** |  |  |
| **Generator** |  |  |
| **Hygiene** (Antibac supplies/Masks) |  |  |
| **Food supplies** |  |  |
| **Fresh Water** |  |  |

**Key Buildings**

|  |  |  |  |
| --- | --- | --- | --- |
| **Building** | **Location**  **“what 3 words”** | **Potential use in an Emergency** | **Contact / Key holder** |
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**Community Resources**

Key resources available to support the local community should be listed here.

Include What3Words location in additional information column where appropriate

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| --- | --- | --- | --- |
| **Resource** | **Contact / Key Holder** | **Conditions of use** | **Additional Information** |
| Public Access Defibrillator |  |  |  |
| Fresh water/drinking source |  |  |  |
| Tractors  (Use not covered by Emergency Community Resilience Group insurance policy) |  |  |  |
| Transport (4x4s)  (Use not covered by Emergency Community Resilience Group insurance policy) |  |  |  |
| Generators/heaters gas/electric |  |  |  |
| Torches including sources of light |  |  |  |
| Radios |  |  |  |
| Mobile phones |  |  |  |
| Landline telephone not dependent on electricity  (for use during a power outage) |  |  |  |
| Construction equipment/trained personnel  (Activity not covered by Emergency Community Resilience Group insurance policy) |  |  |  |
| Flood prevention equipment.  e.g. Sandbags/Gel-sacks |  |  |  |
| Community Food/Supermarket/ Local Shop/Foodbank |  |  |  |
| Food Stores |  |  |  |
| Pharmacy |  |  |  |
| PPE (as appropriate for the activity being undertaken) |  |  |  |

**Key Contact Information**

**Useful numbers:**

* In an emergency always dial **999** when there is a risk to life or property.
* **Dumfries & Galloway Council** Contact Centre - Dial **030 33 33 3000** (this number is monitored 24hrs a day / 365 days a year, when calling “out of hours” press 1 for Care Call).
* **Police Scotland** - Dial the **101** the non-emergency number to make local Police aware of any policing issues in your area.
* **NHS 24** - Dial **111** for provide urgent care advice and mental health support day or night from NHS 24.
* **Scottish Power** - Dial **105** to report or get information about power cuts in your local area.
* **BT Openreach** - Dial **0800 023 2023** for Openreach to report issues related to telephone services in your area.
* **Scottish Water** - Dial **0800 077 8778** for Scottish Water related issues.
* **Scottish Gas** - Dial **0800 111 999** for Scottish Gas related emergency issues such as a gas leak.
* Council Ward Officer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* Elected member(s): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Useful Web links:**

DGVost: <https://dgvost.dumgal.gov.uk/>

For weather advice: <http://www.metoffice.gov.uk/weather/uk/advice/>

For weather warnings: [http://www.metoffice.gov.uk/weather/ukforecastwarnings](http://www.metoffice.gov.uk/weather/uk/uk_forecast_warnings.html)

For flood warnings  <http://www.sepa.org.uk/flooding.aspx>

For flood Advice: <https://scottishfloodforum.org/news/latest-news/>

Power cuts map: <https://www.spenergynetworks.co.uk/pages/power_cuts_map.aspx>

Emergency School Closure <https://info.dumgal.gov.uk/esc/home>

For winter preparedness: [Ready Scotland Ready for Winter](https://ready.scot/respond/severe-weather)

For public transport advice: [http://www.travelinescotland.com](http://www.travelinescotland.com/)

For roads advice: <http://trafficscotland.org/>

For Ferry travel sailing to and from Cairnryan <https://www.poferries.com/en/routes/cairnryan-to-larne/travel-information/timetables> and <https://www.stenaline.co.uk/routes/cairnryan-belfast/timetable>

For disruption to Rail <https://www.nationalrail.co.uk/service_disruptions/indicator.aspx>

**Appendix. 1**

**Emergency Community Resilience Risk & Vulnerability Assessment**

The purpose of the Risk & Vulnerability Assessment is to identify the risks to your community from emergencies such as bad weather, utility failures etc. and then the specific vulnerabilities within your community that arise from them along with actions that may be required by your ECRG during an emergency.

The Risk & Vulnerability Assessment contains five columns as detailed below with a description of what is required under each heading:

* **Risk/Likelihood** – describe the risk and how likely it is to have an impact on your community.
* **Impact on the community** – describe the impacts on your community, try to be specific about the groups, places and locations that will be affected along with how they will be affected.
* **What can the ECRG do to prepare** – detail the actions that will be/have been taken by your ECRG to prepare for this emergency, many of the actions identified will be the same across more than one risk.
* **Specific vulnerabilities identified** – detail any specific vulnerabilities that exist, after the actions that have been identified in step 3 have been carried out. This step will assist in identifying any actions that may be required to be undertaken by the ECRG during an emergency.
* **ECRG actions during an emergency** – Record any actions that need to be undertaken by your ECRG during an emergency response. It is important to consider the resources that will be required to undertake these actions as they may not be able to be carried out simultaneously and may need to be prioritised.

**Be aware of GDPR requirements when completing the Risk & Vulnerability Assessment and ensure that no identifying information related to individuals is included.**

When completing the Risk & Vulnerability Assessment it is important to consider the range risks that are likely to affect your community such as: extreme weather (heavy rain, wind, snow, ice, heat), flooding (river and surface water), loss of utilities (gas, electricity, water, phone, internet) and any other specific risks you feel are appropriate.

On the next page is a template for the Risk & Vulnerability assessment, the first row contains an example of the type of information which should be included. If you need help completing the assessment, please contact the Community Resilience Officer for assistance by emailing CommunityResilience@dumgal.gov.uk

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Risk/Likelihood** | **Impact on the community (Where/Who is affected)** | **What can the ECRG do to prepare?** | **Specific vulnerabilities identified?** | **ECRG actions during an emergency (incl. resources required)** |
| *Flooding – Highly Likely*  *River running through village prone to flooding during periods of heavy rainfall.*  *On average 1-2 times per year.* | *Properties on Riverside and Bridge Street can become flooded and access to properties restricted.*  *Access to village hall restricted when Bridge Street is flooded.* | *Sign up to SEPA flood alerts.*  *Sign up for Met Officer weather alerts.*  *Encourage property owners in affected streets to invest in flood prevention measures.*  *Encourage all villagers to complete Household Emergency Lifesaving Plan.*  *Maintain ECRG equipment store containing flood protection equipment.*  *Identify alternative evacuation location for times when village hall is inaccessible.* | *Some properties on Bridge Street do not have flood protection equipment.*  *Some properties on Riverside Street have flood protection equipment but will need assistance to install it.*  *If flood water reaches the driveway at number 9 on Bridge Street access to both Riverside and Bridge Streets will become impassable to cars and assistance from emergency services will be required for evacuation.* | *Check on residents in Riverside and Bridge Streets to identify any individuals who require assistance (4 people)*  *Deploy flood protection equipment to Bridge Street (2 people).*  *Assist property owners on Riverside Street to install flood protection equipment (2 people).*  *Monitor flood water level (1 person).*  *Provide regular updates to the Council Emergency Centre (1 person).* |
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**Appendix. 2**

**Emergency Community Resilience**

**Debrief Template**

Event:

|  |  |
| --- | --- |
| **Be specific and give examples** | |
| What worked well? |  |
| What didn’t work so well? |  |
| Suggestions for development? |  |